



Public Guidance &  
Information Systems



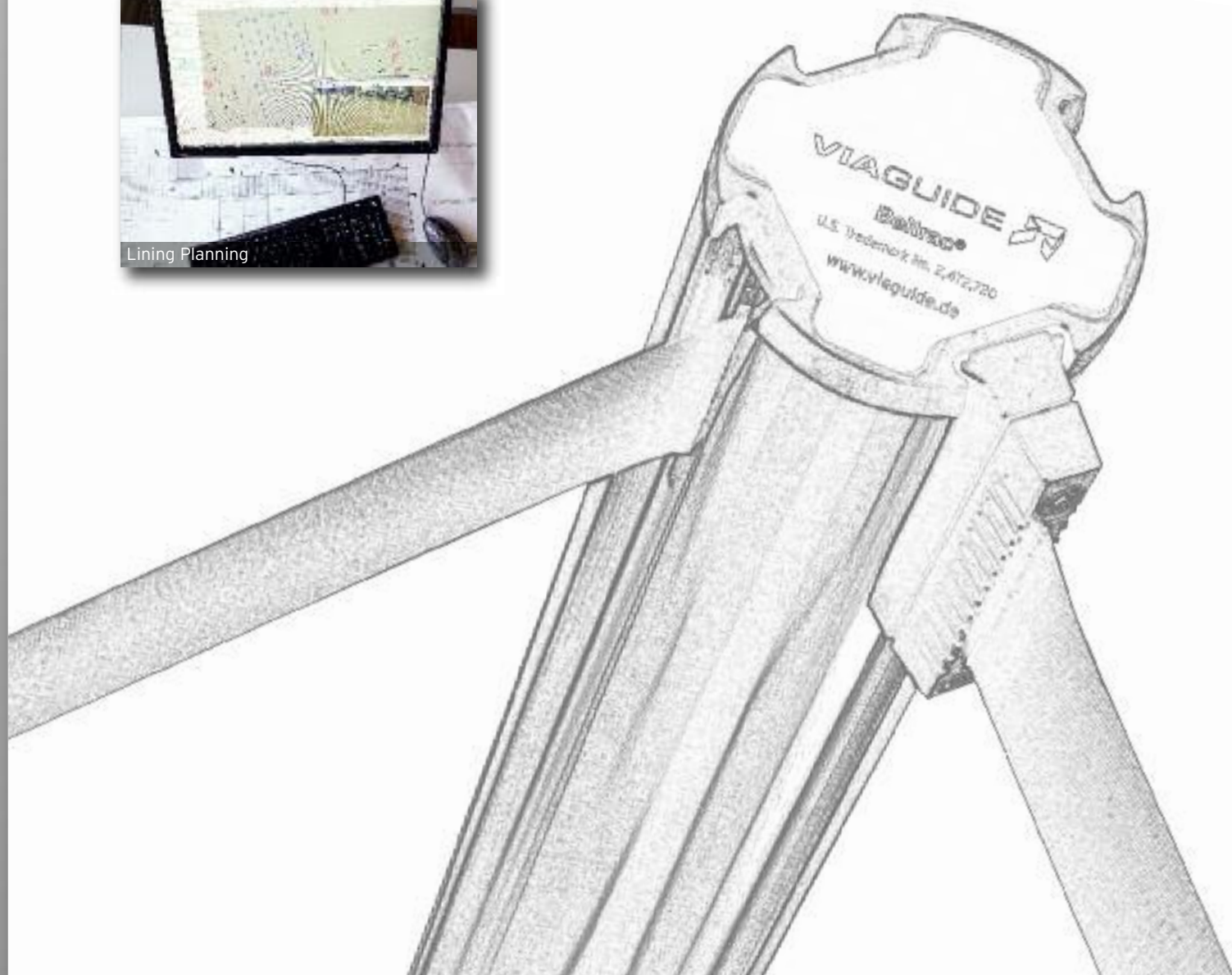




Development



Lining Planning





## ABOUT VIA GUIDE

Via Guide GmbH produces public guidance and information systems which stand for very high quality under the seal of „Made in Germany“.

The company is characterised by special expertise within the field of barrier systems, enhanced through its close partnership with the American enterprise Lavi Industries which results in the identification of global trends.

We have our own engineering and production departments which allow for fully developed solutions, earning us the title of an industry leader. This includes the succesful realisation of customer-specific requirements.

Our public guidance systems are distinguished by superior quality and guaranteed durability.

**MADE IN  
GERMANY**



## BELTRAC® BELT POSTS

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**Belt post**  
pg. 10-19



**Belt post**  
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**Belt post for long distances**  
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**Traditional post with rope**  
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## WHAT MAKES BELTRAC BETTER?

### BELTRAC MECHANISM

>> Beltrac's slow-retract belt uses advanced centrifugal technology to slowly and safely retract the belt each and every time, keeping customers safe.

### 4-WAY POST CONNECTION

>> The first 4-way receptacle in the industry is still the best. Attach up to 3 other belts to a single post allowing for maximum flexibility and versatility in your queue.

### BELTRAC OPTIONS

>> From 4,000 possible standard combinations for belt systems up to completely customised products, i.e. from individual post finish up to single belt imprint.

### BELTRAC BASE

>> A 9 kg cast-iron base provides exceptional stability and excellent wear and tear, able to withstand a lifetime of heavy use and dropping.

Our standard rubberised base is non-marking to protect flooring from scratches and is notched to allow for airflow, permitting fast, even drying of newly cleaned floors.

### BELTLOC OPTION

>> The Beltloc belt locking option is a fully automatic metal locking system that prevents the accidental release of belts or post-top accessories, keeping queues safe and secure.

### BELTRAC BELT-END

>> Our universal belt-end from very durable plastic works with most other manufacturers' stanchions allowing Beltrac posts to be used in almost any existing queue. Other belt-end options are available.

### BELTRAC TUBE

>> Continuous aluminium extrusion, without breaks or cuts, means superior strength and reliability, even under the most extreme queue conditions. Beltrac's embedded mechanism protects the belt from dirt, grime, and physical abuse, yet is easy to replace when a new belt is needed.

### BELTRAC'S POST-TO-BASE CONNECTION

>> The post-to-base connection quickly and easily connects the post to the base and keeps your post straight and secure for longer.



## BELT COLOURS >> Choosing from a wide range

Tightly woven and stable belt material. From classic to modern or fluorescent colours:

Blue, Navy, Dark Blue, Green, Olive, Brown, Orange, Red, Burgundy, Neon Yellow, Grey, Black, Red/White, Black/Yellow diagonally

**!** Typographically caused colour variations possible.

>> Belt samples are available upon request.

## BELT IMPRINTING >> Advertising messages and more!

Customise your Beltrac posts belts or Wall Mount belts with digital imprinting. From simple texts or logos to multi-colour photos, a wide range of printing variations are available thanks to our advanced imprinting techniques.

In addition to our standard belt width of 5 cm, Beltrac Extend and Wall Mount L are also available with a 10 cm belt width / 3 m belt length as an option. An ideal advertisement space for your messages!

### Range of Applications

- >> Public guidance to check-in counters or waiting areas (Airline logos or other advertisement)
- >> Clear division for First, Business and Economy classes
- >> In front of the security check
- >> Entrance areas for theatres, cinemas, banks, museums, etc.
- >> Baggage Claims
- >> VIP member reception
- >> Emergency exits
- >> Construction Zone partitioning
- >> And many more

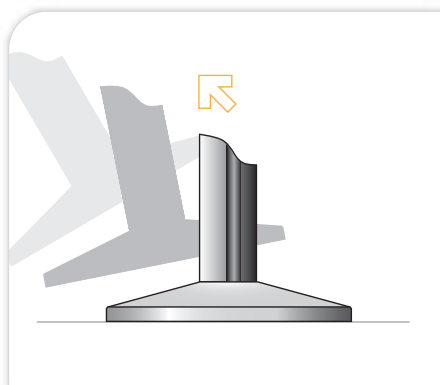
**!** Please see page 47 for further information.





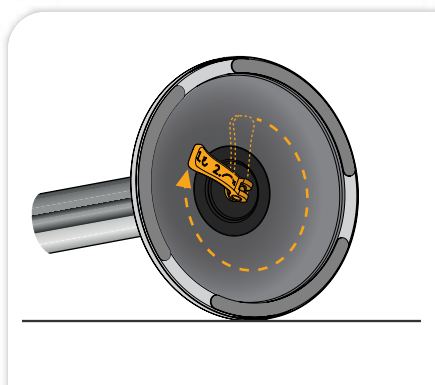


## MOUNTING OPTIONS

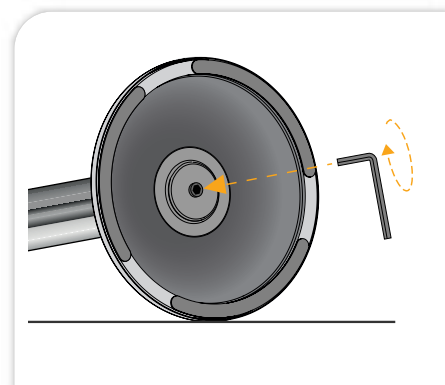


### 1 >> The Mobile Post

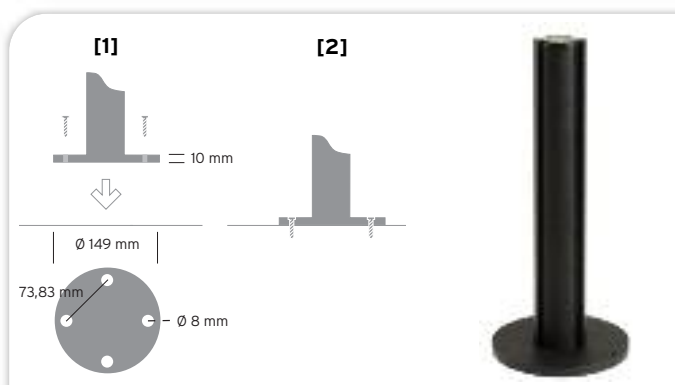
Flexible, easy to install, multi-directional. Each post includes a standard rubberised base to protect flooring from damage.



Assembly with cam lever, no tools needed (Classic, Extend, Infinity and Modern).

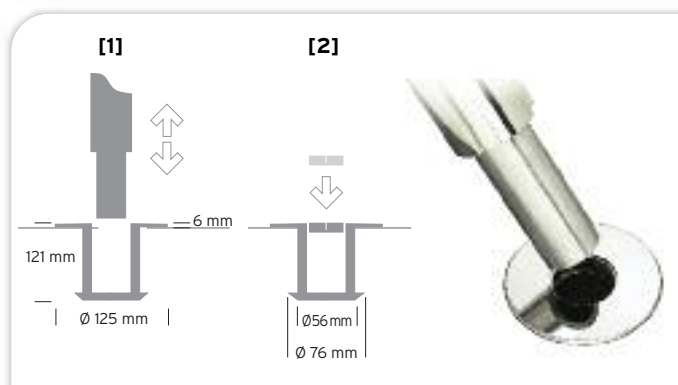


Assembly with Allen key®



### 2 >> The Permanently Mounted Post

The post base plate is mounted with screws directly to the floor [2].



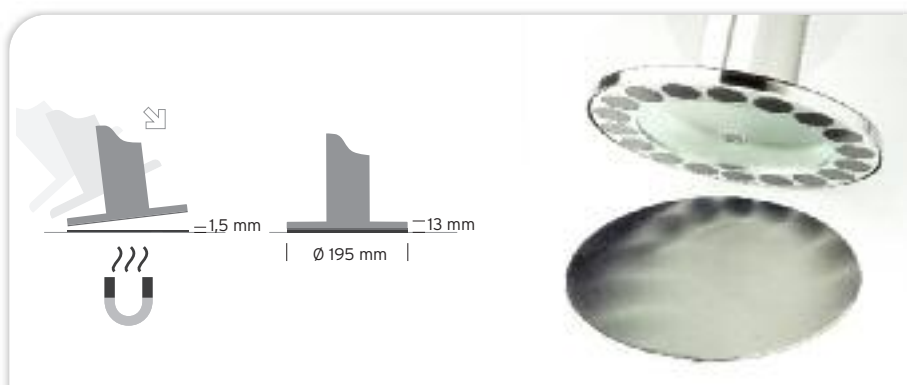
### 3 >> The Removable Post

Can be easily inserted into the floor mounting [1]. When the post is not in use, a cover plate conceals the hole in the floor [2].





## MOUNTING OPTIONS



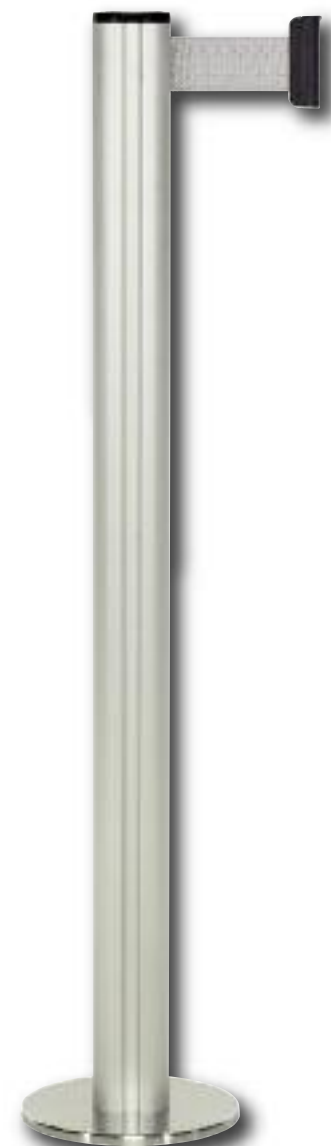
### 4 >> The Magnetic Post

- High stability magnetic base
- Attaches to stainless steel floor plate (1.5 mm/2.0 mm)
- Post releases under force of 13 kg/16,5 kg (peel force at the top)

The provided stainless steel plate can be mounted to the ground with a special, two-sided adhesive foil or with a central screw (only concerning 2.0 mm floor plate). The magnetic post can be mounted or dismantled easily - without any further set-up and without damaging the floor in the long run.

The small diameter of the magnetic base allows a wider gangway while the distance between posts remains the same. With the exact alignment of the base plate once planned, the queue lining always stays the same. After cleaning work, the Beltrac magnetic posts can be built up exactly on the same space again.

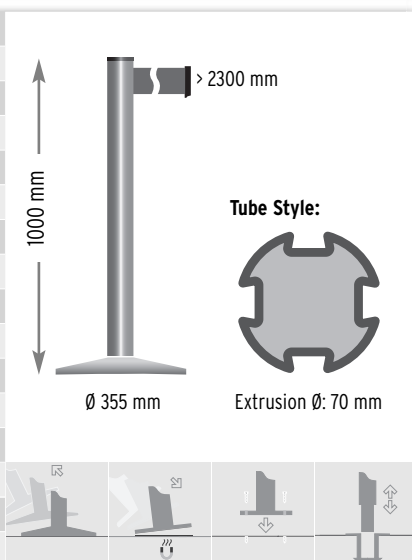
As the magnetic post is highly stable, it can be very well combined with signage systems, with dividing wall systems, and merchandising systems (see also page 40 NeXtrac).





## CLASSIC >> Aluminium Extrusion with 2.30 m Belt

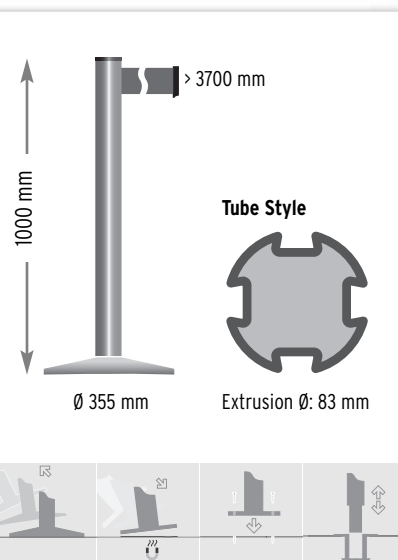
Belt Length	2.30 m
Belt Width	5 cm
Belt Colour	see pg. 7
Belt Imprint	optional
Total Weight (mobile)	approx. 12 kg
Base Weight (mobile)	approx. 9 kg
Material Tube	Aluminium
Material Cover Plate	Steel, Stainless Steel
Material Base	Cast Iron (rubberised)
Beltloc	optional
Belt End Safety Lock	optional
4-Way Belt Connection	yes (see pg. 6)
Signage	yes (see pg. 22)
NeXtrac Compatible	yes (see pg. 40-45)
Outdoor Usage	yes
Mounting options as per drawings (details on pg. 8/9)	





## EXTEND >> Aluminium Extrusion with 3.70 m / 3.00 m Belt

Belt Length	3.70 m / 3.00 m
Belt Width	5 cm / 10 cm
Belt Colour	see pg. 7
Belt Imprint	optional
Total Weight (mobile)	approx. 13 kg
Base Weight (mobile)	approx. 9 kg
Material Tube	Aluminium
Material Cover Plate	Steel, Stainless Steel
Material Base	Cast Iron (rubberised)
Beltloc	optional
Belt End Safety Lock	optional
4-Way Belt Connection	yes (see pg. 6)
Signage	yes (see pg. 22)
NeXtrac Compatible	yes (see pg. 40-45)
Outdoor Usage	yes
Mounting options as per drawings (details on pg. 8/9)	



10 cm belt width  
also available



Chrome  
brushed



Black



Blue



Red



White



Anthracite



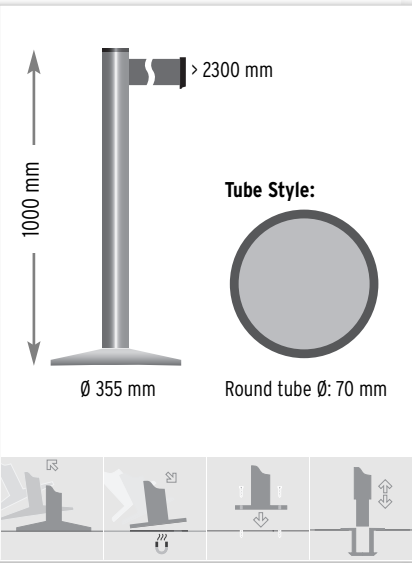
Chrome  
polished





MODERN >> Round Tube with 2.30 m Belt

Belt Length	2.30 m
Belt Width	5 cm
Belt Colour	see pg. 7
Belt Imprint	optional
Total Weight (mobile)	approx. 12 kg
Base Weight (mobile)	approx. 9 kg
Material Tube	Steel, Stainless Steel, Brass
Material Cover Plate	Steel, Stainless Steel, Brass
Material Base	Cast Iron (rubberised)
Beltloc	optional
Belt End Safety Lock	optional
4-Way Belt Connection	yes (see pg. 6)
Signage	yes (see pg. 22)
NeXtrac Compatible	no
Outdoor Usage	no
Mounting options as per drawings (details on pg. 8/9)	



Polished  
Stainless Steel

Brushed  
Stainless Steel

Brass

Chrome  
polished

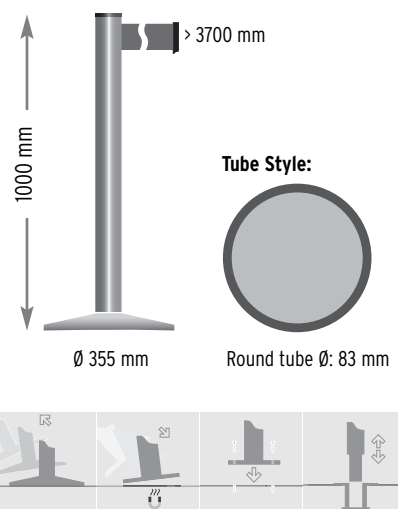
Black





## INFINITY >>Round Tube with 3.70 m Belt

Belt Length	3.70 m
Belt Width	5 cm
Belt Colour	see pg. 7
Belt Imprint	optional
Total Weight (mobile)	approx. 13 kg
Base Weight (mobile)	approx. 9 kg
Material Tube	Stainless Steel
Material Cover Plate	Stainless Steel
Material Base	Cast Iron (rubberised)
Beltloc	optional
Belt End Safety Lock	optional
4-Way Belt Connection	yes (see pg. 6)
Signage	yes (see pg. 22)
NeXtrac Compatible	no
Outdoor Usage	no
Mounting options as per drawings (details on pg. 8/9)	

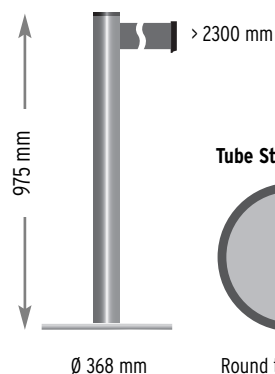


Brushed  
Stainless Steel

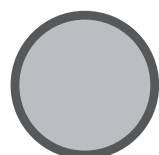


## ACCENT >> Round Tube, Flat Base with 2.30 m Belt

Belt Length	2.30 m
Belt Width	5 cm
Belt Colour	see pg. 7
Belt Imprint	optional
Total Weight (mobile)	approx. 9.6 kg
Base Weight (mobile)	approx. 6.6 kg
Material Tube	Stainless Steel
Material Cover Plate	Stainless Steel
Material Base	Cast Iron (rubberised)
Beltloc	optional
Belt End Safety Lock	optional
4-Way Belt Connection	yes (see pg. 6)
Signage	yes (see pg. 22)
NeXtrac Compatible	no
Outdoor Usage	no
Mounting options as per drawing (details on pg. 8/9)	



Tube Style:



Round tube Ø: 70 mm



Polished  
Stainless Steel



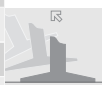
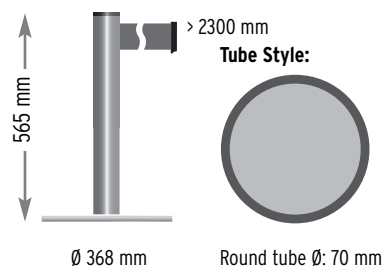
Brushed  
Stainless Steel





## EXPO >> Short Round Tube, Flat Base with 2.30 m Belt

Belt Length	2.30 m
Belt Width	5 cm
Belt Colour	see pg. 7
Belt Imprint	optional
Total Weight (mobile)	approx. 9.6 kg
Base Weight (mobile)	approx. 6.6 kg
Material Tube	Stainless Steel
Material Cover Plate	Stainless Steel
Material Base	Cast Iron (rubberised)
Beltloc	optional
Belt End Safety Lock	optional
4-Way Belt Connection	yes (see pg. 6)
Signage	yes (see pg. 22)
NeXtrac Compatible	no
Outdoor Usage	no
Mounting options as per drawing (details on pg. 8/9)	



Polished  
Stainless Steel

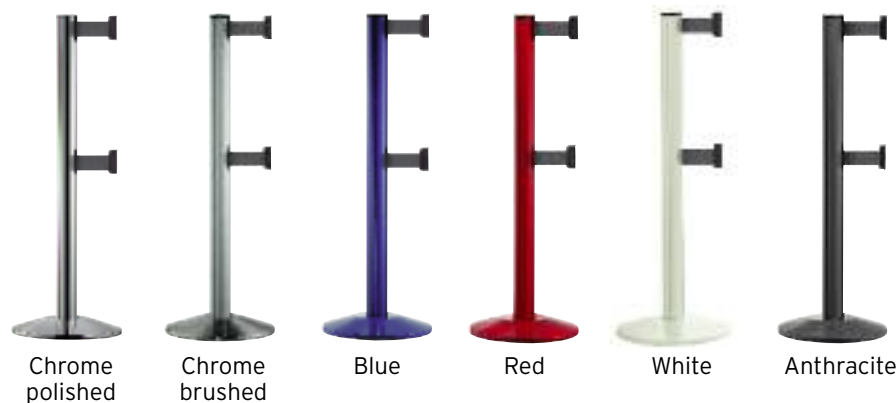
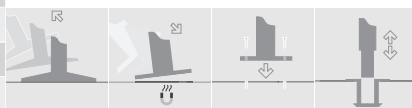
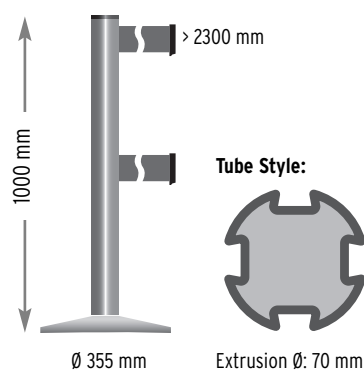


Brushed  
Stainless Steel



CLASSIC DOUBLE >> Aluminium Extrusion with 2 x 2.30 m Belt

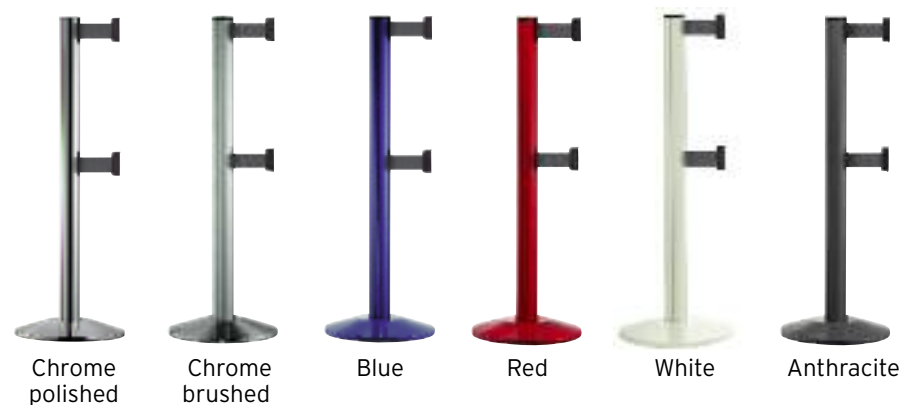
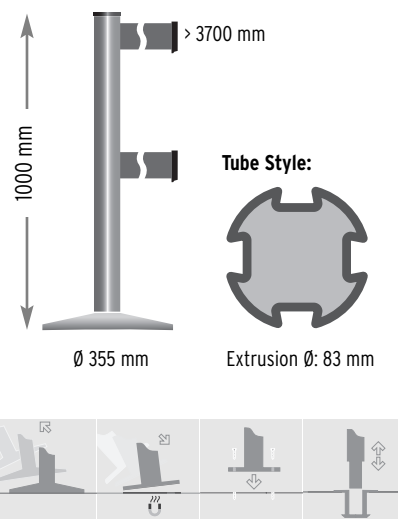
Belt Length	2 x 2.30 m
Belt Width	5 cm
Belt Colour	see pg. 7
Belt Imprint	optional
Total Weight (mobile)	approx. 12 kg
Base Weight (mobile)	approx. 9 kg
Material Tube	Aluminium
Material Cover Plate	Steel, Stainless Steel
Material Base	Cast Iron (rubberised)
Beltloc	optional
Belt End Safety Lock	optional
4-Way Belt Connection	yes (see pg. 6)
Signage	yes (see pg. 22)
NeXtrac Compatible	yes (see pg. 40)
Outdoor Usage	yes
Mounting options as per drawings (details on pg. 8/9)	





## EXTEND DOUBLE >> Aluminium Extrusion with 2 x 3.70 m Belt

Belt Length	2 x 3.70 m
Belt Width	5 cm
Belt Colour	see pg. 7
Belt Imprint	optional
Total Weight (mobile)	approx. 13 kg
Base Weight (mobile)	approx. 9 kg
Material Tube	Aluminium
Material Cover Plate	Steel, Stainless Steel
Material Base	Cast Iron (rubberised)
Beltloc	optional
Belt End Safety Lock	optional
4-Way Belt Connection	yes (see pg. 6)
Signage	yes (see pg. 22)
NeXtrac Compatible	yes (see pg. 40)
Outdoor Usage	yes
Mounting options as per drawings (details on pg. 8/9)	



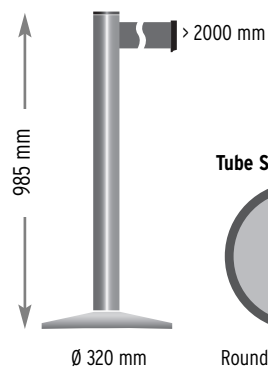
Black



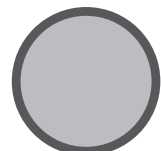


## PURE >> Round Tube with 2.00 m Belt

Belt Length	2.00 m
Belt Width	5 cm
Belt Colour	see pg. 7
Belt Imprint	no
Total Weight (mobile)	approx. 11 kg
Base Weight (mobile)	approx. 8 kg
Material Tube	Steel
Material Cover Plate	-
Material Base	Cast Iron (rubberised)
Beltloc	optional
Belt End Safety Lock	optional
4-Way Belt Connection	yes (see pg. 6)
Signage	yes (see pg. 22)
NeXtrac Compatible	no
Outdoor Usage	no
Mounting options as per drawing (details on pg. 8/9)	



Tube Style:



Round tube Ø: 70 mm



Silver

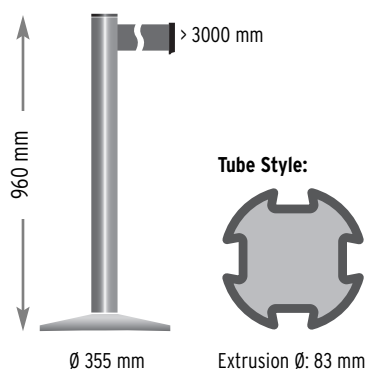


Black



## ROUTE >> Extrusion with 3.00 m Belt

Belt Length	3.00 m
Belt Width	5 cm
Belt Colour	see pg. 7
Belt Imprint	no
Total Weight (mobile)	approx. 11 kg
Base Weight (mobile)	approx. 9 kg
Material Tube	Plastic
Material Cover Plate	Plastic
Material Base	Cast Iron (rubberised)
Beltloc	optional
Belt End Safety Lock	optional
4-Way Belt Connection	yes (see pg. 6)
Signage	yes (see pg. 22)
NeXtrac Compatible	yes (see pg. 40)
Outdoor Usage	yes
Mounting options as per drawing (details on pg. 8/9)	



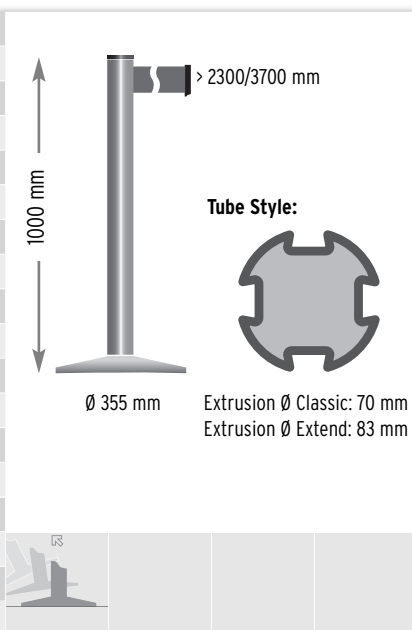
Black





## SAFETY / SAFETY DOUBLE >> Aluminium Extrusion with 2.30 m / 3.70 m Belt

Belt Length Safety Classic	2.30 m / 2 x 2.30 m
Belt Length Safety Extend	3.70 m / 2 x 3.70 m
Belt Width	5 cm
Belt Colour	Black/Yellow, Red/White diagonally
Belt Imprint	no
Total Weight Safety Classic (mobile)	approx. 12 kg
Total Weight Safety Extend (mobile)	approx. 13 kg
Base Weight (mobile)	approx. 9 kg
Material Tube	Aluminium
Material Cover Plate	Plastic
Material Base	Cast Iron (rubberised)
Beltloc	optional
Belt End Safety Lock	optional
4-Way Belt Connection	yes (see pg. 6)
Signage	yes (see pg. 22)
NeXtrac Compatible	yes (see pg. 40)
Outdoor Usage	yes
Mounting options as per drawing (details on pg. 8/9)	



Red



Yellow



Red



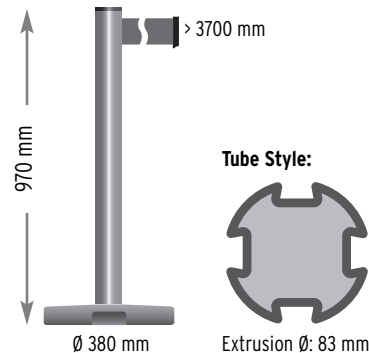
Yellow





## OUTDOOR >> Extrusion with 3.70 m Belt

Belt Length	3.70 m
Belt Width	5 cm
Belt Colour	see pg. 7
Belt Imprint	optional
Total Weight (mobile)	approx. 9,5 kg*/approx. 8 kg**
Base Weight (mobile)	approx. 8,5 kg*/approx. 7 kg**
Material Tube	Plastic
Material Base	Plastic/Solid rubber base
Beltloc	optional
Belt End Safety Lock	optional
4-Way Belt Connection	yes (see pg. 6)
Signage	yes (see pg. 22)
NeXtrac Compatible	no
Outdoor Usage	yes
Mounting options as per drawing (details on pg. 8/9)	

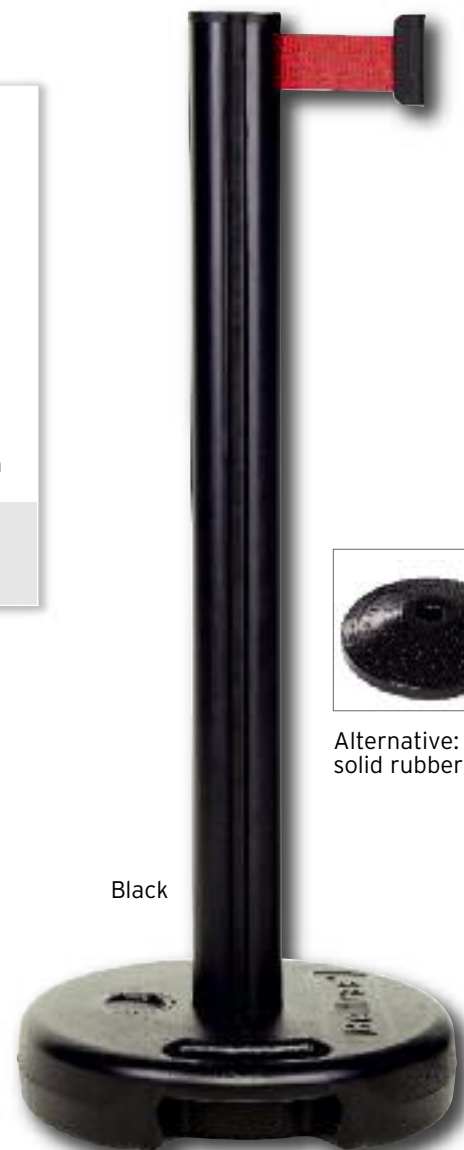


\* Base filled with water / \*\* Solid rubber base



Red

Yellow



Black


Alternative:  
solid rubber base



#### Aluminium Angle Frame

- >> Available in vertical standard format: DIN A4, DIN A3

#### Finishes:

Silver  
Black  
White



#### Aluminium Sign Frames

- >> Available in vertical or horizontal standard format: DIN A4, DIN A3
- >> 8-way swivel frame is suitable for posts with 2.3 m belt lengths
- >> Fixed adapter available for posts with 3.7 m belt lengths

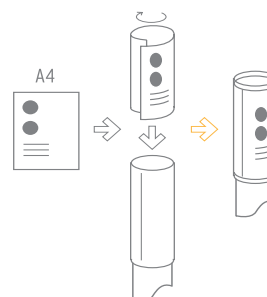
#### Finishes:

Chrome polished  
Black  
Chrome brushed  
Brass  
White



#### Tube Display

- >> Accommodates printed media/paper: DIN A4





#### Wall Receptacle

Aluminium belt receiver to be attached to the wall.



#### Safety Belt End

The safety belt end is designed to automatically open if tension increases.



#### Wall Receptacle (Breakaway Clip)

A plastic safety clip to be attached to the wall. It is designed to release the belt under specific tension automatically.



#### Magnetic Belt End

Flexible application on metallic surfaces.



#### Beltloc

Beltloc prevents the unauthorized release of the belt.

Beltloc is available for all posts. Please indicate the model of choice.





## STORETRAC DOUBLE >> Effective Protection System with 2 x 22 m Belt

Belt Length	2 x 22 m
Belt Width	5 cm
Belt Colour	Neon Yellow, Red/White, Black/Yellow, Black
Belt Imprint	optional
Total Weight	approx. 55 kg
Base Weight (mobile)	approx. 37.5 kg
Material Tube	Aluminium
Material Base	Plastic
Outdoor Usage	yes
Wall Receptacle	optional

1006 mm

> 22 m

562 mm

484 mm

160 mm



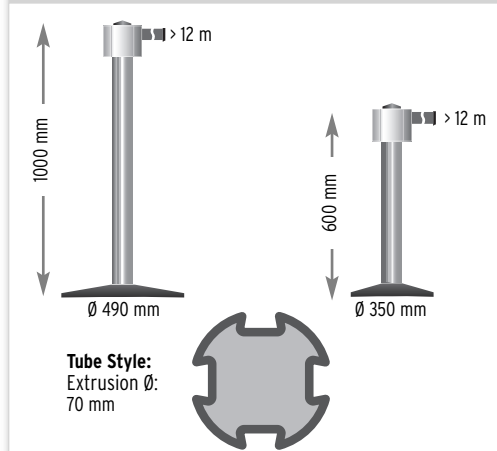
**With StoreTrac Double it is possible to block off potentially dangerous or large areas within production, warehouses, or outdoor areas, quickly and easily.**

- >> 22 meter belt length with integrated centrifugal brake to control belt if accidentally released
- >> Sturdy aluminium or stainless steel construction
- >> Easy handling: Low centre of gravity and self-contained easy moving wheels
- >> Mechanism swivels allowing belts to extend in any direction, reducing belt abrasion
- >> Replacement parts available for easy maintenance



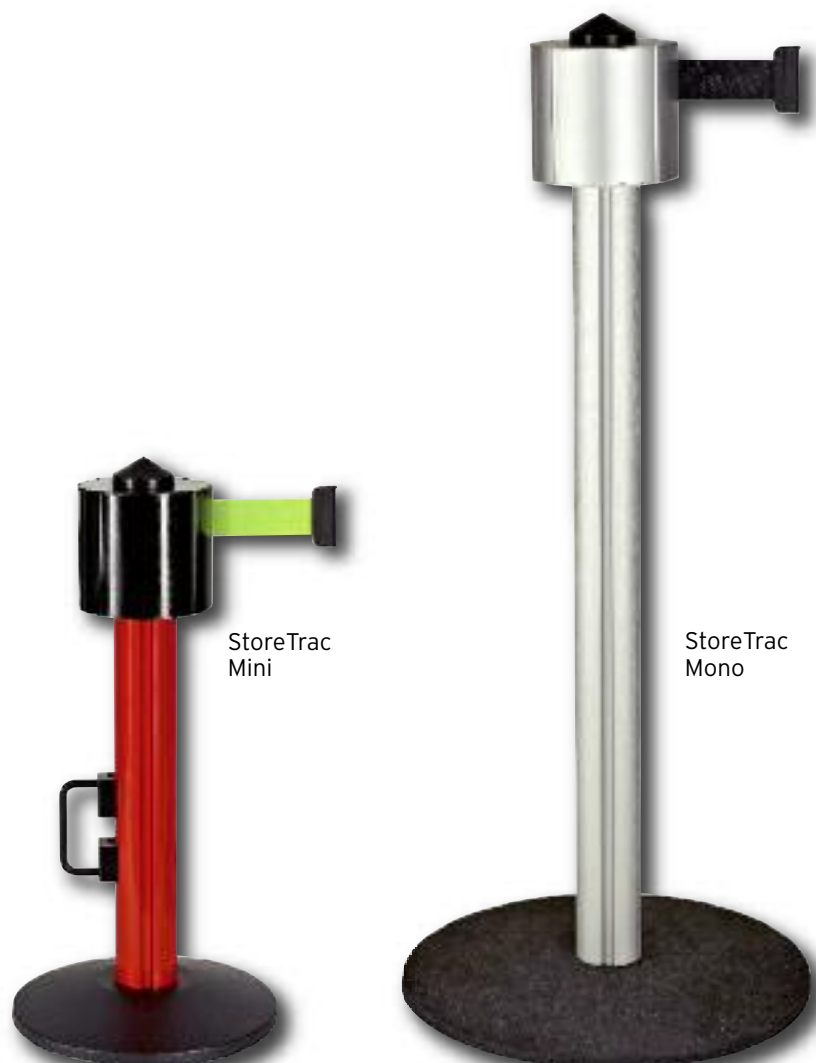
### STORETRAC MONO/MINI >> For Indoor and Outdoor Usage with 12.00 m Belt

Belt Length	12 m
Belt Width	5 cm
Belt Colour	Neon Yellow, Red/White, Black/Yellow, Black
Belt Imprint	optional
Total Weight	approx. 14 kg/approx. 22 kg
Base Weight (mobile)	approx. 9 kg/approx. 18 kg
Material Tube	Aluminium
Material Cover Plate	Plastic/without
Material Base	Cast Iron/Steel
Outdoor Usage	yes
Wall Receptacle	optional



#### Convenient barrier system ideal for a wide range of applications

- >> Sturdy aluminium construction
- >> 12 meter belt length complete with centrifugal brake to control belt if accidentally released
- >> Suitable for indoor and outdoor usage

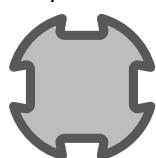




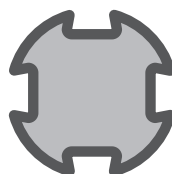
## WALL MOUNT M/L >> The Wall Solution

Belt Length M/L/L(X)	2.30 m / 3.70 m / 3.00 m
Belt Width	5 cm / 5 cm / 10 cm
Housing Colour	Black, Chrome brushed, Chrome polished
Belt Colour	see pg. 7
Belt Imprint	optional
Total Weight M/L	approx. 0.5 kg / 0.7 kg
Material	Aluminium
Beltloc	optional
Belt End Safety Lock	optional
Outdoor Usage	yes
Wall Receptacle	optional
Permanently Mounted	yes
Magnetic Fixation	optional
Adhesive Fixation	optional

### Tube Style:

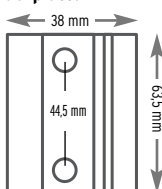


Extrusion Ø M: 70 mm

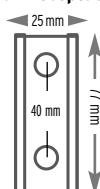


Extrusion Ø L: 83 mm

### Backplate:



### Wall Receptacle:



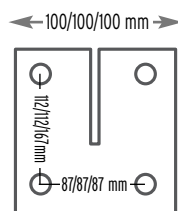
**Wall Mount M/L:**  
Belt length 2.3m/3.7m



**Wall Mount L(X):**  
Belt length 3.0 m  
Belt width 10 cm

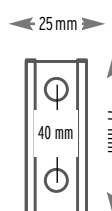
## WALL MOUNT M/L >> Recessed Unit

Belt Length M/L/L(X)	2.30 m / 3.70 m / 3.00 m
Belt Width	5 cm / 5 cm / 10 cm
Housing Colour	Chrome brushed
Belt Colour	see pg. 7
Belt Imprint	optional
Total Weight M/L	approx. 0.5 kg / 0.7 kg
Material	Aluminium
Beltloc	no
Belt End Safety Lock	optional
Wall Receptacle	optional
Permanently Mounted	yes



### Front Plate:

Recessed Wall Mount Unit M/L



### Wall Receptacle:

Aluminium belt receiver fastened to opposing wall (optional).



The Wall Mount M/L (2.3 m or 3.7 m belt lengths) are also available as recessed units. The wall mount is equipped with a front plate that sits flush to wall allowing for the mechanism to be concealed. This unit is available in chrome brushed finish.





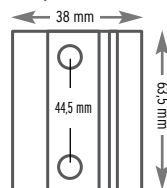
## WALL MOUNT SAFETY >> The Wall Mount Solution from Plastic with 3.00 m Belt

Belt Length	3.00 m
Belt Width	5 cm
Housing Colour	Black, Yellow, Red
Belt Colour	see pg. 7
Belt Imprint	optional
Total Weight	approx. 0.7 kg
Material	Plastic
Beltloc	optional
Belt End Safety Lock	optional
Outdoor Usage	yes
Wall Receptacle	optional
Permanently Mounted	yes
Magnetic Fixation	no
Adhesive Fixation	no

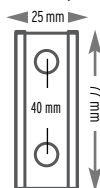
### Tube Style:



### Backplate:



### Wall Receptacle:

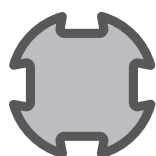




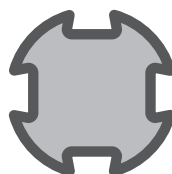
## WALL MOUNT DOUBLE M/L >> The Wall Mount Solution with 2 x 2.30 m / 2 x 3.70 m Belt

Belt Length M/L	2 x 2.30 m / 2 x 3.70 m
Belt Width	5 cm
Housing Colour	Black, Chrome brushed, Chrome polished
Belt Colour	see pg. 7
Belt Imprint	optional
Total Weight M/L	approx. 0.5 kg / 0.7 kg
Material	Aluminium
Beltloc	optional
Belt End Safety Lock	optional
Outdoor Usage	yes
Wall Receptacle (2 x)	optional
Permanently Mounted	yes
Magnetic Fixation	optional
Adhesive Fixation	optional

### Tube Style:

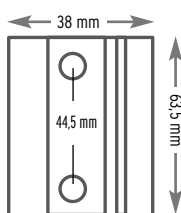


Extrusion Ø M: 70 mm

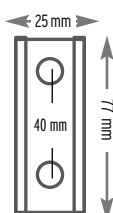


Extrusion Ø L: 83 mm

### Backplate:



### Wall Receptacle:

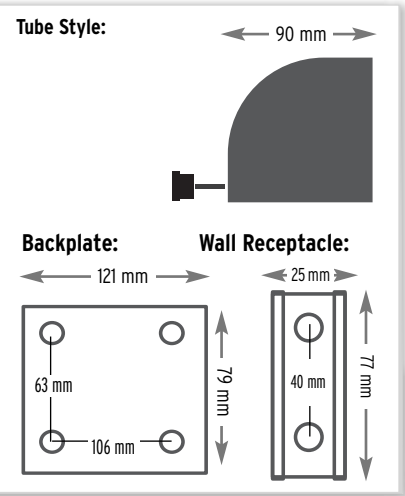






WALL MOUNT XL >> The Wall Mount Solution with 5.40 m Belt

Belt Length	5.40 m
Belt Width	5 cm
Housing Colour	Black, Chrome polished
Belt Colour	see pg. 7
Belt Imprint	optional
Total Weight XL	approx. 0.7 kg
Material	Aluminium
Beltloc	no
Belt End Safety Lock	optional
Outdoor Usage	yes
Wall Receptacle	optional
Permanently Mounted	 yes
Magnetic Fixation	 optional
Adhesive Fixation	 optional

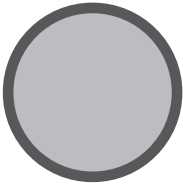
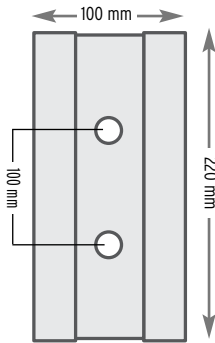
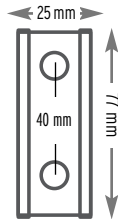





**Quick Mount**  
The Wall Mount XL (5.40 m belt length) is also available with a Velcro accessory designed for temporary attachment, ideal for shelving units.





## WALL MOUNT XXL/XXXL >> The Wall Mount Solution with 12 m / 22 m Belt

Belt Length	12 m / 22 m	<b>Tube Style:</b>	<b>Backplate:</b>	<b>Wall Receptacle:</b>
Belt Width	5 cm			
Housing Colour	Black, Chrome brushed			
Belt Colour	Neon Yellow, Red/White, Black/Yellow, Black			
Belt Imprint	optional	Extrusion Ø: 170 mm		Aluminium belt receiver fastened to opposing wall (optional).
Total Weight XXL	approx. 4 kg			
Total Weight XXXL	approx. 5 kg			
Material	Aluminium			
Beltloc	no			
Belt End Safety Lock	optional			
Outdoor Usage	optional			
Wall Receptacle	optional			
Permanently Mounted	 yes			
Magnetic Fixation	 optional			
Adhesive Fixation	 no			

- >> 12 m or 22 m belt length
- >> Flexible mechanism mounting
- >> Suitable for outdoor use
- >> Rotating mechanism: easily adapts to any direction limiting belt abrasion
- >> Integrated centrifugal break to control belt if accidentally released





As an option for fixation, the belts can be equipped with a belt clip, a magnetic belt end, or with a hook.

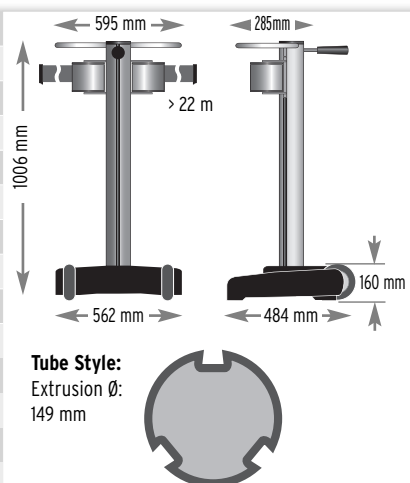






## JETTRAC® >> Airport Trolley with 2 x 22 m Belt

Belt Length	2 x 22 m
Belt Width	5 cm
Belt Colour	Neon Yellow
Belt Imprint	no
Total Weight	approx. 55 kg
Base Weight	approx. 37.5 kg
Material Tube	Aluminium
Material Base	Plastic
Outdoor Usage	yes
Wall Receptacle	optional



The belt end options are a hook, a magnet or a belt clip allowing for a quick attachment or detachment.





Durable and weather-resistant  
belt mechanism.



Thanks to the large self-contained wheels, JetTrac® is quick  
and easy to manoeuvre.





## QTRAC WQI >> Electronic Measuring and Analysis of Queues

QtracWQI is the innovative instrument for real-time measuring of queue length and queue waiting time. We help you to keep your service promise, increase service levels and reduce cost in three steps.

### (1) Measure

The Wireless Queue Sensor (WQI) inside the belt post works like a turnstile with a virtual arm length of 150 cm (up to 200 cm possible on request). QtracWQI requires no power cords and data cables. Every transit is recorded with time stamp and direction. Detection is based on infrared optometrics with sophisticated signal processing. Passengers are counted in intervals and results are transmitted to the coordinator. Priority events such as the reaching of predefined queue length or waiting time can be transmitted in real-time.

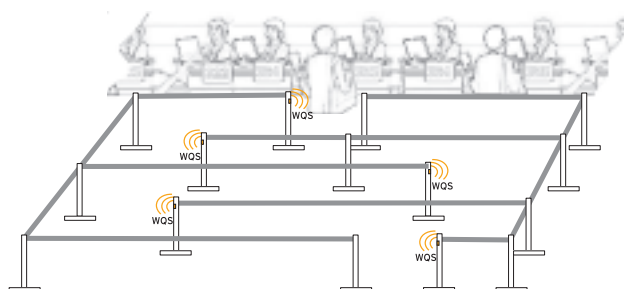
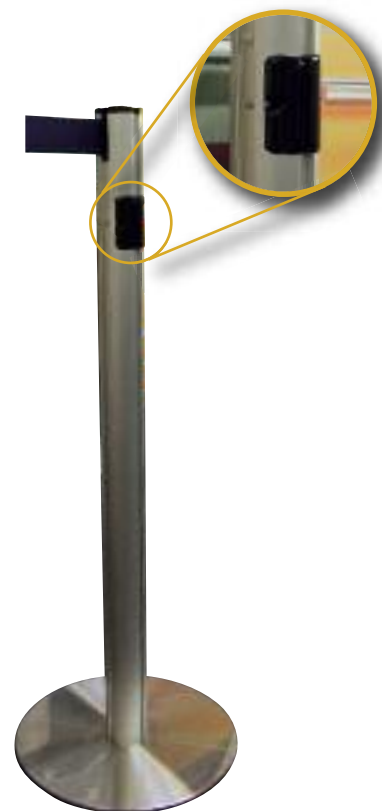
### (2) Monitor

With QtracWQI it is possible to measure customer and passenger flows in real-time and to identify specific customer groups, market factors as well as other influences in over time. QtracWQI also supports the staff management for Service/Station Agents have an overview on their screen of open check-in desks, real-time waiting times, and how crowded linings are. So it is possible to open or close extra check-in desks or cashiers in time.

### (3) Planning Instead of Guessing

QtracWQI supports planners with their annual, monthly, and weekly forecasts. The analysis of the recorded data allows to recognise interday profiles, weekly, seasonal, and holiday peaks. Even the check-in behaviour of customers will be visible and projectable.

Don't wait any longer.



*Measure the queue length profile of check-in and other queuing systems.  
(Example of use)*





## QTRAC WQI >> Range of Application and Technical Implementation

### Off-Line Measuring with On-Demand Analysis

Within a lot of situations there is in great demand a fast, simple and mobile measuring of access, e.g. within service sectors like tourism, administration, commerce, promotion, and many more.

Applications are nearly infinite! Measured data will be logged by the system and can be readout and analysed by a smart card.

### Off-Line Measuring with Daily Auto-Upload

Access data can be excellently used for forecasting customer frequency and therefore for human resources planning. With the utilisation of measuring sensors in all waiting areas for example there can be easily determined a general view of incoming flow of customers over time.

By means of GSM based auto-uploads, data transfer will be effected automatically once a day.

In combination with a statistics and forecast module, the system can be easily installed.

### On-Line Measuring with Real-Time Notification and Reporting

For higher requirements on measuring we recommend the on-line type. Waiting times, filling levels, handling rates and service level will be continuously transferred in real-time to a server and will be stored in a database. Measured data will be displayed to customers and schedulers on-line on monitors or mobile devices (smartphones, tablets, etc.).







## QTRAC CF >> Electronic Queuing

### **Increase efficiency in customer service.**

- >> The "Call Forward" system directs customers to the next available service point using digital voice and audio cues or arrows and text displayed on a LCD monitor
- >> QtracCF optimises customer throughput and increases service efficiency promoting customer satisfaction and loyalty

### **Educate and inform your customers.**

- >> Promotional stills or videos can play between queuing prompts
- >> Keeping customers engaged can reduce their perceived wait time by up to 50 percent
- >> Up to 6 different interrupt modes allow media to play full or split screen messages
- >> Use the built-in LCD display or connect to your own monitor
- >> Utilise multiple media formats: .bmp, .jpeg, .mpeg, .wmv

### **Order QtracCF ready for use as is or customise to your own specifications.**

- >> QtracCF is a powerful system that can be configured to your exact needs
- >> Qtrac's wireless communication (Z-wave technology) enables fast and easy installation
- >> Choose audio alerts, multi-language voice-prompts, dual voices and custom text and images
- >> Customise fonts, background images, sound and text
- >> View your configured set-up in real-time before going live





**Qtrac's flexibility meets your changing needs.**

- >> Qtrac comes standard with advanced features (see also technical data)
- >> It can be configured from almost any PC and media can be quickly updated
- >> Wireless technology makes it easy to add or move up to 99 station remotes
- >> Wirelessly control numerous peripheral devices such as station lights or security doors
- >> Centralised, web-based setup of media data with a media manager



**Technical Data**

Wireless Call Buttons	included
Service Multiple Queues	up to 3
Unique Remote or Outlets	up to 99
LCD Flat Screen Display	included
Multiple Screen Size Options	yes
Up to 6 Video Interrupt Modes	included
Multiple Image/Video Formats	yes
Plays multimedia between queuing prompts	included
Dual-Voice & Multi-Language	included
Audio Alerts	included
Multiple Font & Colour Choices	yes
Customised Graphics	yes
Configuration Simulator	included



## QTRAC VR >> Electronic Virtual Queuing System

**QtracVR allows customers to queue for services without having to physically wait in line.**

- >> Creates a relaxed, pleasing environment, helping to increase customer satisfaction
- >> Maximises customer flow and Agent efficiency
- >> Leverages wait time by integrating promotion, advertising and branding to a captive audience
- >> Works within your existing Server/Network infrastructure, as a stand-alone network, or as SaaS (Software as a Service)
- >> Fully scalable from a single store to multiple sites
- >> Set up and control multiple stores, sectors, and regions
- >> Add an unlimited number of Service/Station Agents
- >> Agents can instantly pull from any queue/service or see all services together

Virtual queuing is effective at dispersing waiting crowds and creating a pleasant environment. It frees customers to shop while they wait, increasing impulse purchases and decreasing perceived wait times. And it allows you to communicate directly with customers via the ticket, the LCD display, and the text messaging.

- (1) Customers register at a kiosk for their desired service and receive a ticket that specifies their unique call number, the service for which they registered, and the estimated wait time.
- (2) While waiting for service, customers can relax, browse, or shop.
- (3) The QtracVR LCD monitor can display promotional stills or advertising videos in addition to showing queued customers and other information.
- (4) Customers are called to service when the Service Agent clicks the service button on his screen. Agents can access the screen directly from their PC.
- (5) Customers are called to the service window via LCD displays placed around the area.







## NEXTRAC® >> Dividing Wall Systems, Door and Signage Systems

From the combination of Beltrac Classic/Extend post and their different mounting options with Beltrac Crossbar straight barriers or filling elements as acrylic glass, aluminium composite panels or banners, areas can easily be blocked off with low installation effort.

From permanently mounted dividing wall systems to doors with or without emergency exit function, the flexibility of combination possibilities allows to meet nearly any customer requirement.

**Please feel free to contact us for further consultancy.**

**Classic/Extend post/post with roll with height:**

0,50 m; 1,00 m; 1,50 m; 2,00 m; 2,50 m

**Crossbar straight barrier with width:**

0,50 m; 1,00 m; 1,50 m; 2,00 m

Filling material: Acrylic glass, acrylic glass as per B1 Fire Protection Certificate, aluminium composite panels (with or without imprint), banners (with or without imprint)







NeXtrac slim frame with dimensions 1.50 x 0.50 m or 1.50 x 0.90 m can be used between Beltrac posts Classic/Extend.

The space enables to display advertisement, or warning notices. Posters and advertising messages can be easily installed and flexibly changed.

Beltrac promotional post with heights of 1.50 m, 2.00 m, or 2.50 m can be utilised in combination with sign frame A4 or A3 as information board or as sign post.







## NEXTRAC® >> Safety in Operation Systems and Signage Systems

Concerning factory equipment sector and safety sector, from the combination of Beltrac Classic/Extend post/post with roll with height of Beltrac Crossbar straight barriers or filling elements (as acrylic glass, aluminium composite panels or banners), areas can easily be blocked off with low installation effort.

NeXtrac offers a wide range of possibilities to mark off travel pathes, or machines. Even for office or salvage store, NeXtrac provides a huge variety of flexible partition.

**Please feel free to contact us for further consultancy.**

**Classic/Extend post/post with roll with height:**

0,50 m; 1,00 m; 1,50 m; 2,00 m; 2,50 m

**Crossbar straight barrier with width:**

0,50 m; 1,00 m; 1,50 m; 2,00 m

Filling material: Acrylic glass, acrylic glass as per B1 Fire Protection Certificate, aluminium composite panels with or without imprint, banners with or without imprint, textile mesh with or without imprint (single-sided print)





Warning signs or advertisement boards can be made with large-sized imprinted banners or aluminium composite panels. The high diversity of sizes (height and width) provides high flexibility.

**Classic/Extend post/post with roll with height:**  
0,50 m; 1,00 m; 1,50 m; 2,00 m; 2,50 m

**Crossbar straight barrier with width:**  
0,50 m; 1,00 m; 1,50 m; 2,00 m

Filling material: Aluminium composite panels with imprint, banners with imprint, textile mesh with imprint (single-sided print)







## NEXTRAC® >> Merchandising and Shop Systems

Post Beltrac Classic/Extend can be combined with NeXtrac walls, acrylic bowls or advertisement frames to an ideal merchandising system within waiting and/or cashiers areas.

**Please feel free to contact us for further consultancy.**

Classic/Extend post with height: 1,00 m; 1,50 m; 2,00 m  
Crossbar straight barrier with width: 0,50 m; 1,00 m; 1,50 m; 2,00 m

Merchandising wall with height: 0,90 m  
Merchandising wall with width: 1,00 m; 1,50 m

Acrylic bowl with diameter: 30 cm; 42 cm (mounting on top or lateral rotating arm fixation)







The NeXtrac elements can be combined with promotional posts to achieve a discretion area. So discretion and merchandising of products can be connected.

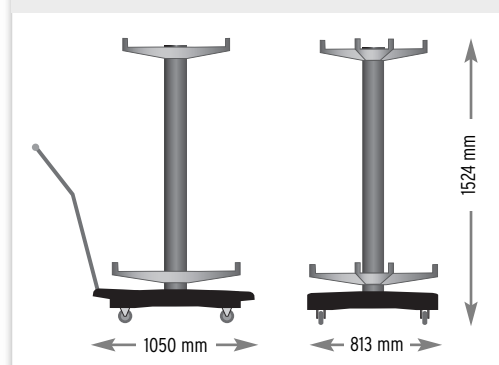
Merchandising wall with height: 1,80 m  
 Merchandising wall with width: 0,70 m





## SHUTTLETRAC® >> Transport and Storage of Mobile Posts

Total Length	approx. 1050 mm
Total Width	approx. 813 mm
Total Weight	approx. 28.5 kg
Material	HDPE
Outdoor Usage	yes
Pull Handle	comes standard
Electric Pull Mount	optional



- >> Transport of up to 9 posts per ShuttleTrac
- >> Connect several ShuttleTracs together for maximum post transport
- >> Low overall height allows for easy loading and unloading of posts
- >> Easy handling of several ShuttleTracs by 1 person
- >> Optional electric pull motor
- >> Easy storage even in tight places
- >> Quick assembly
- >> Durable construction







## BELT IMPRINTING >> Customised Belt Design

Our public guidance system can easily adapt to fit your company's needs. We can supply the belt with your company colours, with or without a logo, or with a short message to better inform your customers.

Use our posts or wall mounts with belt imprinted safety references to clearly direct your visitors away from closed off areas.

### Graphic Rules

We can respect your colour codes as per CMYK. Colour codes as per Pantone or HKS are a proper basis for belt imprinting as well. Colour codes as per RAL do not match our needs.

Logo or images can be forwarded as a vectorised .eps file, or as a vectorised .eps file embedded in a .pdf file. Pixel files or images (file format .jpg, .tif, .png, .pdf) should be sent as per CMYK and with a resolution of 300 dpi (dots per inch) minimum, and without an embedded colour profile. Logos copied from websites or a scanned letterhead cannot be used.

### Graphic Image





## **Via Guide Traditional - Exemplary Public Guidance in Elegant Form**

It is important that the equipment used in the welcoming of visitors reflects the image of the organization. With Via Guide's high quality traditional public guidance system it is easy to create a superior impression on your patrons.

Select from a range of traditional models combined with ropes made from polypropylene or velvet. Please find more details on Via Guide's traditional post range in the following pages.

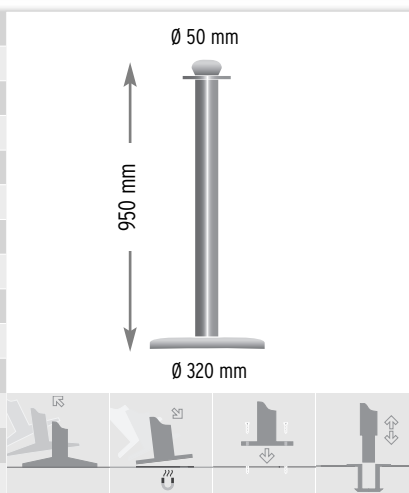
**MADE IN  
GERMANY**





## LUXOR >> Exemplary and Elegant

Rope Colours/Finishes	see pg. 54
Total Weight (mobile)	approx. 11 kg
Base Weight (mobile)	approx. 8 kg
Material Tube	Brass, Stainless Steel, Wood
Material Cover Plate	Steel, Stainless Steel
Material Base	Cast Iron
Signage	optional (see pg. 55)
Outdoor Usage	no
Mounting options as per drawings (details on pg. 8/9)	

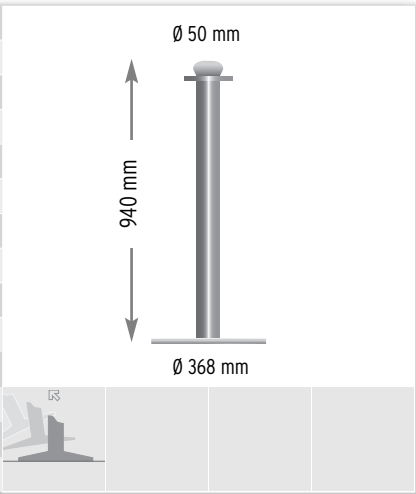






**STYLE >> Clear Design Form**

Rope Colours/Finishes	see pg. 54
Total Weight (mobile)	approx. 11 kg
Base Weight (mobile)	approx. 8 kg
Material Tube	Brass, Stainless Steel
Material Cover Plate	Brass, Stainless Steel
Material Base	Cast Iron
Signage	optional (see pg. 55)
Outdoor Usage	no
Mounting options as per drawings (details on pg. 8/9)	



Chrome brushed



Brass



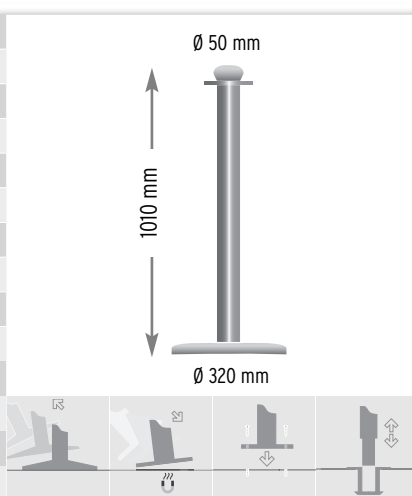
Chrome polished



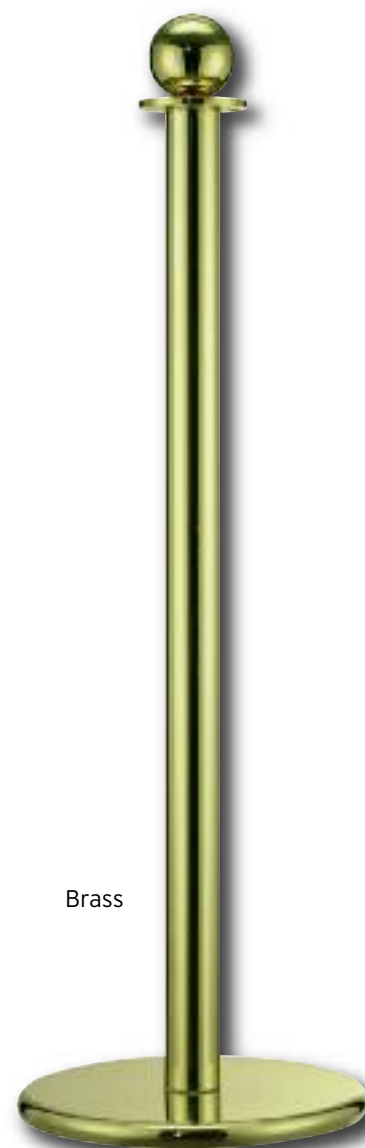


## CROWN >> Timeless Elegance

Rope Colours/Finishes	see pg. 54
Total Weight (mobile)	approx. 11 kg
Base Weight (mobile)	approx. 8 kg
Material Tube	Brass, Steel, Stainless Steel
Material Cover Plate	Brass, Steel, Stainless Steel
Material Base	Cast Iron
Signage	no
Outdoor Usage	no
Mounting options as per drawings (details on pg. 8/9)	



Chrome polished

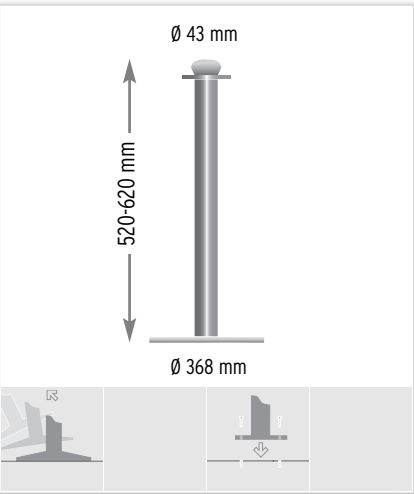


Brass



MUSEUM >> The Exhibit Solution

Rope Colours/Finishes	see pg. 54
Total Weight (mobile)	approx. 9,5 kg
Base Weight (mobile)	approx. 8 kg
Material Tube	Stainless Steel
Material Cover Plate	Stainless Steel
Material Base	Cast Iron
Signage	no
Outdoor Usage	no
Mounting options as per drawings (details on pg. 8/9)	



Accessories

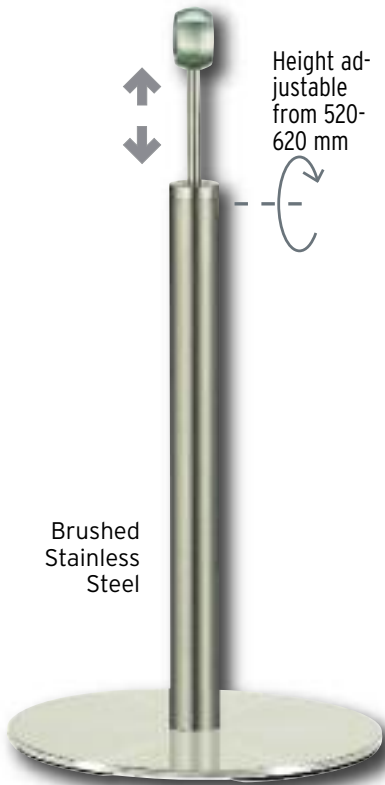
Round Rope End



Flat Rope End



Wall Mount

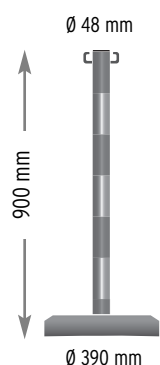






## PLASTIC POST >> Post Combinable with Plastic Chain

Chain Colours	Black/Yellow, Red/White
Total Weight (mobile)	approx. 9 kg
Base Weight (mobile)	approx. 7,8 kg
Material Tube	Plastic
Material Base	Plastic
Signage	no
Outdoor Usage	yes
Mounting options as per drawing (details on pg. 8/9)	



Red/White





ROPES

Material

- >> Velvet or natural looking, weather resistant polypropylene
- >> Each rope includes 2 snap-ends
- >> Wide range of rope colours

Snap-Ends

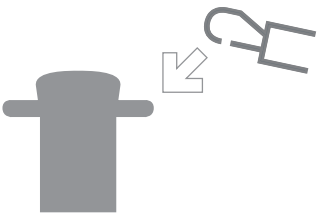
Connection between rope and post



Chrome polished      Brass      Chrome brushed      Brushed Stainless Steel

Functionality

For quick attachment and detachment, the rope ends are equipped with snap-ends.



Wall Receptacle

The practical solution for the attachment of ropes between the post and the wall or between two walls. Dimensions: 30 x 30 mm



Chrome polished      Brass      Chrome brushed

Polypropylene Rope\*



Red      Green      Blue      Beige      Brown      Black      Jute-Look

Velvet Rope\*



Red      Blue      Brown      Black

! \* Typographically caused color variations possible.

## SIGN FRAME

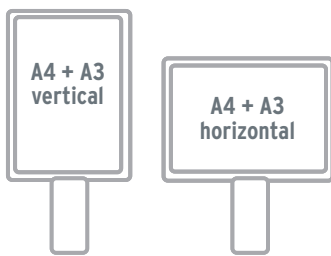
### Aluminium Sign Frame

Aluminium sign frames are an ideal supplement to traditional posts as they effectively display information or messages.

#### Available as follows:

A4 vertical format/A4 horizontal format

A3 vertical format/A3 horizontal format



Chrome polished



Brass



Chrome brushed

### Acrylic Frames

Possibility to fit to Luxor and Style posts. It can be integrated into a guidance system and allows for the easy insertion and exchange of signs and messages.

#### Available as follows:

A4 vertical format

A3 vertical format



Chrome polished or Brass

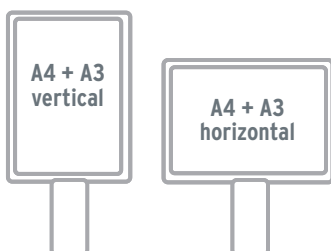
### Posts with Frames

Luxor post is also available with a direct frame connection without the head ring.

#### Available as follows:

A4 vertical format/A4 horizontal format

A3 vertical format/A3 horizontal format



Brass



Chrome polished



Chrome polished



Chrome brushed





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